**GOING VIRTUAL**

**IT'S TIME TO JOIN THE 21ST CENTURY**

Country Club Village was incorporated in 1979.  That was a time before the internet, and email communication was just being introduced in big businesses.  In the past, HOA communication was performed by phone, in person, or via postal mail.  All documentation was in paper format.

Over the years, many HOA activities have been facilitated with electronic communication.  HOA documents, including ACC Request Forms, can be accessed and submitted via the Vista Portal on the CCV webpage.  The village newsletter, THE DIVOT, is electronically provided to about half of the members.  Prior issues are available through the VISTA portal.

Paper communications are tedious, time consuming, and expensive. Today, just about everybody has a home computer or a laptop device which is connected to their home internet service.  They also have a cell phone, probably also with internet access.

Maybe it's time for the CCV HOA to modernize, by making more and more of the routine activities electronic:

* The majority of Divots could be electronically distributed to the property owners.  The final copies would merely be attached to a standard format email (with a standard distribution list) and issued to everyone in the community in mere minutes.
* With the elimination of paper, envelopes, mailing labels, stamps, and of course...time; the Divot could be issued more frequently, more easily, and of course....more quickly.
* The Minutes of the last BOD meeting, and the Agenda for the next BOD meeting would be conveniently accessible on the Vista Portal
* The latest, most up to date versions of the HOA Governing Documents would be housed on the Vista Portal.
* Established BOD guidelines and/or city requirements for on-street parking, pet rules, and tree removal stipulations would be instantly available.
* News Flashes concerning construction activities, road blockages, etc. would be quickly disseminated.

Also, via a software package called **Survey Monkey**, the BOD could very quickly and easily solicit community input on proposed rules and village improvements.

The BOD is currently investigating software that would provide residents with the ability to cast their annual BOD votes electronically.

The Florida statutes stipulate that any HOA member who requests a paper version of community documents shall get them.  The CCV BOD will, of course, comply with this requirement.  But it is obviously beneficial to all concerned parties to embrace electronic communications as much as possible.

Today's Divot is being sent to you via postal mail.  Included in this mailing is a refrigerator magnet listing the electronic contacts and phone contacts for Vista, the CCV websites, and Winter Springs services. This is provided to facilitate your transition to a (mostly) paperless Country Club Village community.

**NECESSARY ACTION:**

If you wish to move away from paper mailings and receive communications concerning CCV electronically only:

* Send an email to Vista's Diana McCreight -- [**dmccreight@vistacamfl.com**](mailto:dmccreight@vistacamfl.com) -- confirming that you wish all further HOA communications be handled electronically.  If other members of your household wish to receive their own personal copy of HOA communications, list their contact info in your email.
* For access to the Vista Portal, access [**https://portal.vistacamfl.com**](https://portal.vistacamfl.com/).  You should have received a logon password, previously.  But if you no longer have it, send an email message to Diana McCreight at VISTA CAM to ask for it.

Let this issue of the Divot be the last paper copy of it that you'll ever receive.

**MAILBOX GUIDANCE**

All members shall have the following options for a mailbox:

1. A birdhouse style as originally built. The birdhouse shall be installed on a 4x4 inch post and shall be painted to match the colors of your home. The birdhouse can be purchased or built by a handy person.
2. A mausoleum mailbox of the original design.
3. A black mailbox installed on a black post.

If a member decides to change the style of the mailbox they presently have, an ACC request form must be submitted. An ACC committee member will contact you to discuss your options. An ACC request form can also be submitted if help is needed to repair your mailbox.

**ARCHITECTURAL CONTROL COMMITTEE (ACC)**

Please note that **you must submit an ACC request and obtain approval PRIOR TO MAKING ANY CHANGES to your home exterior and property**. Failure to comply may result in additional costs to the homeowner to remove the unapproved changes. The ACC request form and instructions are available at the link following:

<https://countryclubvillageattuscawilla.com/acc-request>

**ENTRANCE PLANTING UPDATE**

The Board decided at the May meeting that the budget does not allow for replacement of the entrance plantings at this time. They previously planned to replace the roses that were removed from the sides of the entry road during spring. The budget for next year will include funds for this work.

**BOARD OF DIRECTORS VACANCY**

Sue Gaddone has moved from the neighborhood, creating a vacancy on the Board of Directors. If you wish to step up and fill this vacancy, please email Diana McCreight at Vista CAM.

**ROAD SAFETY**

Please be aware of the yellow lines added to the entry road after resurfacing. This was done to enhance safety. The lines should remind drivers to stay in their own lane when entering and exiting the community. Observing the speed limit (20 mph) will make that possible.

**CO-OP OPPORTUNITIES**

At the April 12th general meeting, we welcomed Michael Cohen from Solar United Neighbors ([SolarUnitedneighbors.org](http://SolarUnitedneighbors.org)). He spoke to us about a countywide solar co-op available to Seminole county homeowners that can significantly reduce the cost of rooftop solar. The co-op is accepting sign-ups through June 1st. There is no obligation upon signing up, only at the point of signing a contract after an evaluation of the potential benefits to a specific home. Visit the website for FAQs and other information regarding solar.

While the solar co-op has the benefit of a nonprofit organization behind it, *the idea of co-ops formed within our community is something the Board would like to explore.* The power of numbers could be used to reduce prices on any number of home repairs and improvements. What kinds of co-ops would be attractive to our residents? Such issues as roof replacement, re-piping, wood re-siding, tree pruning, house painting and pavers are just a few options that could be available.

Clearly, many issues would require the consideration of the Board and homeowners including: identifying established, reliable, and certified contractors, negotiating group discounts, and developing questions applicable to specific issues asked of several contractors, assuring consistency.

Before undertaking any projects of this nature, we will prepare a survey for our residents to assess interest. Should there be a demonstrated interest in going forward, the Board, with participation from residents, would establish clear guidelines. Co-ops would be member-driven with Board guidelines and assistance.

**DO NOT MOW SIGNS**

If you use a “Do Not Mow” sign in your yard please put it out on Monday or Tuesday morning and then pick it up no later than evening of the day that your part of the neighborhood is serviced by the landscape service.

**CONTACT INFORMATION**

Homeowners should direct any inquiries or concerns to Vista CAM, our property management company per the following procedures.

Homeowners, look for the **Resident Login** feature on the Vista CAM Portal. This section will provide access that allows you to submit questions, service requests, make payments, check your balance, request a welcome package, submit architectural requests and much more! Access the portal through the Country Club Village website located at: <https://countryclubvillageattuscawilla.com/>

For routine maintenance issues regarding lawn care or chemical treatment please email: [workorders@vistacamfl.com](mailto:workorders@vistacamfl.com) . Your email is sent directly to the responsible contractor(s), Vista and a CCV representative. This is the best way for contractor performance to be identified and monitored and the quickest way to resolve your issue.

***Vista Contacts:***

General Inquires: [info@vistacamfl.com](mailto:info@vistacamfl.com)                                                

Violations: [violations@vistacamfl.com](mailto:violations@vistacamfl.com)

ARB/ACC applications: [arb@vistacamfl.com](mailto:arb@vistacamfl.com)

**Collection and Closings Questions:**

Estoppels Questionnaires, or Documents: [www.homewisedocs.com](http://www.homewisedocs.com/)

Collections: [collections@vistacamfl.com](mailto:collections@vistacamfl.com)

New Owners: [welcome@vistacamfl.com](mailto:welcome@vistacamfl.com)

Payment Questions: Payments: [*payments@vistacamfl.com*](mailto:payments@vistacamfl.com)

Other items may be directed to Diana McCreight at [dmccreight@vistacamfl.com](mailto:dmccreight@vistacamfl.com)

For questions, suggestions or comments on the CCV website, please e-mail us by selecting the “Contact” button on our website:

<https://countryclubvillageattuscawilla.com/>